













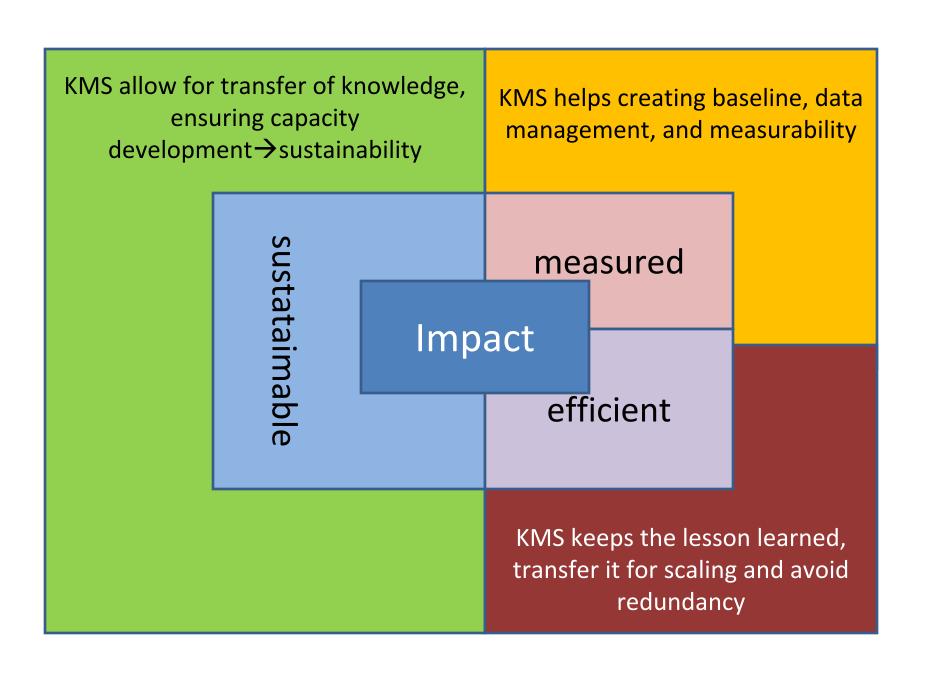




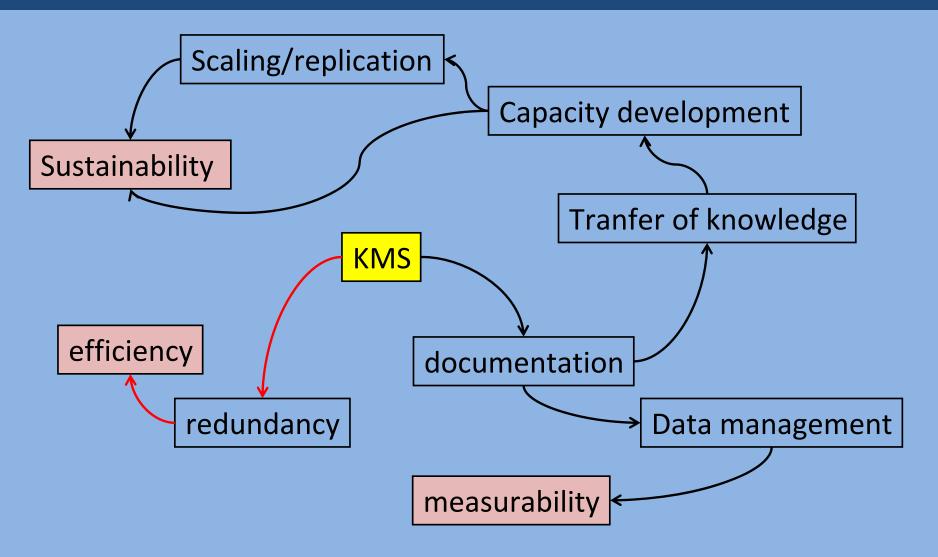
impact

NGO

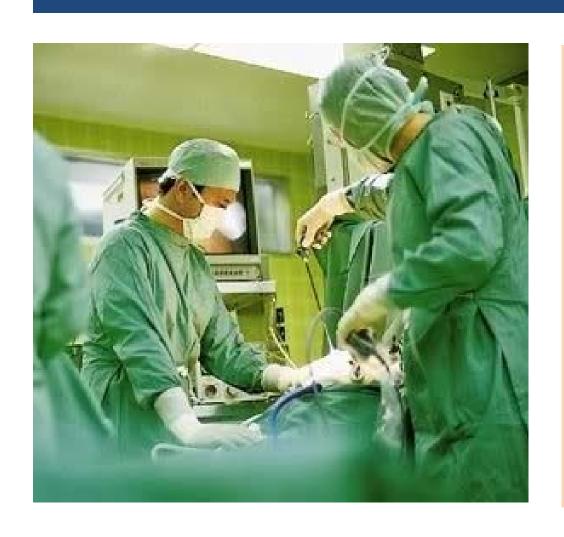




How KMS helps NGO?



What Good KMS looks like?



Let's learn from medical record in a hospital

How do we start?

Invest in people



Management reshaping



Program Redesigning



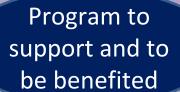
Training and hiring

Governing and resourcing

Incorporating KMS

Staff with right attitude and knowledge

Adaptive and receptive management, right culture





Learning and Improving Organization

